

Glebelands Practice

Dr S F Howlett Dr S Aravindhan

2 Glebelands Avenue South Woodford London E18 2AB

Tel: 020 8989 6272 Email; nelondonicb@glebelandssurgery.nhs.net

How your information is used for medical research, and to measure the quality of care

Medical research

Glebelands Practice shares information from medical records:

- to support medical research when the law allows us to do so, for example to learn more about why people get ill and what treatments might work best;
- we will also use your medical records to carry out research within the practice.

This is important because:

- the use of information from GP medical records is very useful in developing new treatments and medicines;
- medical researchers use information from medical records to help answer important questions about illnesses and disease so that improvements can be made to the care and treatment patients receive.

We share information with the following medical research organisations with your explicit consent or when the law allows: <https://www.cprd.com>

You have the right to object to your identifiable information being used or shared for medical research purposes. Please speak to the practice if you wish to object

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Checking the quality of care - national clinical audits

Glebelands Practice contributes to national clinical audits so that healthcare can be checked and reviewed.

- Information from medical records can help doctors and other healthcare workers measure and check the quality of care which is provided to you.
- The results of the checks or audits can show where hospitals are doing well and where they need to improve.
- The results of the checks or audits are used to recommend improvements to patient care.
- Data are sent to NHS Digital a national body with legal responsibilities to collect data.
- The data will include information about you, such as your NHS Number and date of birth and information about your health which is recorded in coded form - for example the code for diabetes or high blood pressure.
- We will only share your information for national clinical audits or checking purposes when the law allows.
- For more information about national clinical audits see the Healthcare Quality Improvements Partnership website: <https://www.hqip.org.uk/> or phone 020 7997 7370.
- You have the right to object to your identifiable information being shared for national clinical audits. Please contact the practice if you wish to object.

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We are required by law to provide you with the following information about how we share your information for medical research purposes.

Data Controller contact details	Dr Sean Howlett Glebelands Practice, Glebelands Avenue, London, E18 2AB 020 8989 6272
IG Lead/GP Data Protection Officer (Strategic IG Subject Matter Expert)	Ernest Attah itservicedesk.nelicb@nhs.net – 0800 917 8607
Purpose of the processing	Medical research and to check the quality of care which is given to patients (this is called national clinical audit).
Lawful basis for processing	<p>The following sections of the GDPR mean that we can use medical records for research and to check the quality of care (national clinical audits)</p> <p>Article 6(1)(e) – ‘processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller’.</p> <p>For medical research: there are two possible Article 9 conditions.</p> <p>Article 9(2)(a) – ‘the data subject has given explicit consent...’ OR</p> <p>Article 9(2)(j) – ‘processing is necessary for... scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member States law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and interests of the data subject’.</p> <p>To check the quality of care (clinical audit): Article 9(2)(h) – ‘processing is necessary for the purpose of preventative...medicine...the provision of health or social care or treatment or the management of health or social care systems and services...’</p>
Recipient or categories of recipients of the processed data	For national clinical audits which check the quality of care the data will be shared with NHS Digital.
Right to access and correct	<ul style="list-style-type: none">You have the right to access your medical record and have any errors or mistakes corrected. Please speak to a member of staff or look at our ‘subject access request’ policy on the practice website – www.glebelandspractice.nhs.uk

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	<ul style="list-style-type: none">We are not aware of any circumstances in which you will have the right to delete correct information from your medical record; although you are free to obtain your own legal advice if you believe there is no lawful purpose for which we hold the information and contact us if you hold a different view.
Retention period	GP medical records will be kept in line with the law and national guidance. Information on how long records are kept can be found at: https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016 or speak to the practice.
Right to complain	You have the right to complain to the Information Commissioner's Office. If you wish to complain follow this link https://ico.org.uk/global/contact-us/ or call the helpline 0303 123 1113

Coronavirus Update 20.03.2020

We are committed to complying to right of access requests under Data Protection Act 2018 and the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

The Information Commissioners Office has recognised the current situation in the NHS <https://ico.org.uk/about-the-ico/news-and-events/icos-blog-on-its-information-rights-work/>.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information or records will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

It may therefore take up to the statutory deadline of 3 months in certain cases to respond to Subject Access Requests.

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For Freedom of Information requests, the Practice will try and continue to process them as normal, but this will be dependent on the availability of staff.

If you have a complaint linked to how we are dealing with requests, please contact the Practice as noted on our website